

Bondsaustralia.com - Member Program Terms of Participation

LAST UPDATED: 29th September, 2026

These Bonds USA Member Program Terms of Participation (the “**Program Terms**”) supplement our Bonds Consumer Terms of Use (the “**Terms of Use**”) and our Consumer Privacy Notice (the “**Privacy Notice**” or the “**Notice**”) and collectively with them represent a legally binding agreement (the “**Member Agreement**”) between Hanesbrands Inc. (“**Bonds**”), and you with respect to your participation in the Bonds USA Member Program (the “**Program**”). In the event of any direct conflict between these Program Terms and the Terms of Use, these Program Terms will control. Capitalized terms used herein but not otherwise defined shall have the meanings given to them in the Terms of Use or Privacy Notice.

By signing up and/or participating in the Program, you:

1. a. Agree to be bound and to abide by the terms of use set forth in this Agreement; and
2. b. Affirm that you are at least 18 years of age or older and are fully competent to enter into, abide by and comply with the terms, conditions, obligations, affirmations, representations, and warranties set forth in this Agreement. If you are under the age of 18, you affirm that you have your parent or legal guardian’s consent to participate in the Program.

DO NOT PARTICIPATE IN THE PROGRAM IF YOU DO NOT ACCEPT AND AGREE TO THE TERMS OF PARTICIPATION SET FORTH IN THIS MEMBER AGREEMENT.

ELIGIBILITY AND ENROLMENT

1. **Eligibility.** You must be a United States legal citizen and resident who is at least eighteen (18) years of age to participate in the Program. The Program is intended for personal use only. Corporations or other entities or organizations of any kind are not eligible to participate in this Program. The Program is void where prohibited.
2. **Enrolment.** Membership in the Program is free and voluntary, and you can enrol by completing and submitting the online enrolment form available at bondsaustralia.com/customer/account/create/ to create an account (“Account”). Only one (1) Account per individual is permitted. In the event that you create more than one account, Bonds will not merge Membership Benefits into one (1) Account.
3. **Participant’s Personal Information.** Please review our Privacy Notice. Our Privacy Notice explains how we collect, use, and share your personal information collected in connection with the Account and/or this Program. By participating in the Program, you are confirming that you have reviewed our Privacy Notice and understand how we collect, use, and share your personal information.

PARTICIPANT’S ACCOUNT RESPONSIBILITY, SUSPENSION AND TERMINATION

You are responsible for maintaining the confidentiality of your Account and for restricting access to your Account and its password. You must not allow any other person to use your membership details. You agree to accept responsibility for all activities that occur under your Account. Without limiting any other remedies or the termination provision below, Bonds may suspend or terminate your Account, or deem you ineligible from participating in the Program or redeeming Membership Benefits if Bonds suspects that you have engaged in fraudulent or illegal activity or any action that violates the intent of these Program Terms.

MEMBERSHIP BENEFITS

As a member of the Program, you will be entitled to certain benefits, including:

- a. 25% off your first order. The 25% discount is off the order total rather than the Manufacturer's Suggested Retail Price (MSRP).
- b. Free standard shipping on purchases from www.bondsaustralia.com (the "Online Store")
- c. First pair guarantee. For the first order that includes any underwear item (excluding multipacks), the lowest value underwear item on the order will qualify for "first pair guarantee" if you are not satisfied with that item. To redeem, you will need to create a Return within 45 days of delivery and select the identified "First Pair Guarantee" item as the item being returned. Once you complete the Return a full refund will be processed on the original payment method.
- d. Exclusive special offers and promotions, details of which will be explained when made available. The value of each or any of the foregoing may vary, and no specific value is guaranteed. For clarity, the benefits identified in paragraphs a. and c. above may only be received once by any person, irrespective of the number of Accounts they create.

MODIFICATION AND TERMINATION OF THE PROGRAM OR TERMINATION OF PARTICIPANT'S ACCOUNT

We reserve the right, at any time and from time to time, to modify or discontinue, temporarily or permanently, the Program or any part thereof, and/or any policy, FAQ, or guideline pertaining to the Program. You agree that we will not be liable to you or to any third party for any modification, suspension, or discontinuance of the Program.

In addition, we may, at any time and from time to time, revise or update these Program Terms. We will post such revisions of, or updates to, these Program Terms at the Site, and such revisions and updates will be effective as soon as we post them, so please check back from time to time. Unless required otherwise by applicable law, you waive any right you may have to receive specific notice of such changes or modifications and/or provide additional consent and your continued access to or participation in the Program following any such changes or modifications confirms your acceptance. If you do not wish to be bound by this Agreement (in its current form or as subsequently revised or amended), or if at any time you no longer agree with all the terms that apply to you, your sole remedy shall be to discontinue any further participation in the Program.

You may cancel your Program membership at any time by [Contacting Us](#).

We may cancel your Program membership at any time if we determine that you (a) are ineligible in accordance with the provisions hereof, (b) have violated any of these Program Terms or other provisions of the Agreement, any applicable product terms of sale or any applicable law or regulation, or (c) engaged in abuse of the Program.

QUESTIONS

Questions concerning the Program should be directed to us using our [Contact Form](#). When contacting us, please be sure to provide us with your exact e-mail address, name, address, and/or telephone number(s) so that we may handle your request correctly.

APPLICABLE LAW

The Member Agreement, including any additional Terms, shall be governed by and construed in accordance with the laws of North Carolina law and applicable U.S. Federal law, without regard to conflicts of law provisions. Any action or proceeding arising out of, or related to, this Agreement or your use of our Site must be brought in a state or federal court sitting in North Carolina, and you consent to the

exclusive personal jurisdiction of such court. You hereby irrevocably waive any right you may have to join claims with those of others in the form of a class action or similar procedural device. Any claim arising out of, relating to, or connected with, this Agreement, or your use of the Site must be asserted individually. We have the right to obtain equitable relief from a court of competent jurisdiction, including, without limitation, injunctions, restraining orders, and specific performance, without the requirement of posting a bond or other security or proving money damages are insufficient.

ENTIRE AGREEMENT

The Member Agreement, together with all other agreements, terms or conditions incorporated or referred to herein constitute the entire agreement between you and Bonds in connection with the Program and supersede any prior understandings or agreements (whether electronic, oral or written) regarding the Program. The Program terms may be amended or modified, from time to time, in Bonds' sole discretion. Interpretation of the Program Terms shall be at Bonds' sole discretion. Bonds' failure to exercise or enforce any right or provision of these rules shall not constitute a waiver of such right or provision. If any provision of the agreement is held invalid or unenforceable, it shall not affect the enforceability of the rest of the agreement. If we fail to act or enforce any particular terms or conditions of this Member Agreement, it does not constitute a waiver and shall not limit our rights with respect to that or any other breaches. This Member Agreement can only be modified in writing signed by an authorized representative of Bonds.